Business of CofC

Student Health Services
Office of the Treasurer
Dining Services
College of Charleston Bookstore
Student Health Services
Staffing

• Providers- 4 working
  Typically 2-3 MDs
  & 1-2 NPs or PAs
• Nurses- 6 working
  All are RNs.
  Great resource for questions.
• One nurse is available on the phone each day.
Student Utilization

- 8:30 to 5:00 Mon-Fri
- Busy - 100+ visits/day
- 200 students seek care
- Call for appointments
- Half of our appts. open up at 8:30am.
- We fill up by 10:30am.

Wake up and call for a same day appointment at 8:30 am.
Care After-Hours, Weekends, & Holidays

- Medical Emergency: Off campus call 911
  On campus call Public Safety @ 953-5611
- Public safety & county trained student EMTs respond and assist.
- 2 ERs.-Roper & MUSC are 4 blocks away.
- Urgent care list
Student Health Services Fees

• Built-in fee covers the care we deliver.
• Generally there are no additional charges.
• Expenses can occur:
  1. Indirectly-Lab Corp
  2. Directly- vaccines
• We have no X-ray and no pharmacy.
Health Insurance

The College does not mandate students have health insurance.

• You are encouraged to keep your student covered.
• Know how your selected coverage works, watch for limitations.
Immunization and Health Forms

• All students need to return health forms and immunization records to SHS.

I encourage parents to assist students with this.

• The state mandates meningitis vaccine for college students.

• The option to waive out is on our website.
Immunizations

Key points:

• We give most vaccines. Exceptions are rabies & varicella (chicken pox)

• Tetanus every 10 yrs.

• We prefer T-Dap to cover for pertussis.

• Influenza campaign in the fall.
Travel Consultation Service

- Provides advice, shots, and malaria meds for students travelling.
- CofC groups receive country specific info.
- Avoid last minute prep. Plan 2 months ahead of departure.
- Vaccines such as Yellow Fever at cost.
- Travel Insurance
We can help your student plan

• Establish local care with a specialist.
• Nurses can give injections, draw labs and continue allergy shots with order from a home MD.
• We can help you arrange counseling & mental health care here in Charleston.
ADHD Care

• Student Health Services doctors limit ADHD care to those students enrolled with the Center for Disability Services.

• Accommodations are provided through the SNAP program at the Center for Disability Services.
Confidentiality

• We have to get permission from students in order to talk to parents about medical conditions.
• There is no blanket permission.
• Generally not a problem but some patience is required as we attempt to obtain permission.
Final Comments

College is stressful, help your student plan for difficult times.

- CASAS is available on campus for counseling needs.
- Center of Disability Services for school accommodations.
- Students who wear contacts need glasses.
Summary Points

• Our website is a great information source.
• Return shot records and health forms.
• Supply Insurance.
• Make local plans for care that might be needed.

Call early at 8:30 for same day appointment.
TREASURER’S OFFICE

Page 12 of the family calendar
What we do

• Billing for tuition, room and board
• Handling all non-tuition payments
• Financial Aid and overpayment Refunds
• Legal Residency
The Three Most Important Things To Do

• Have your student sign you up as an Authorized User
• Have your student sign you up as an Authorized User
• And Have your student sign you up as an Authorized User
Authorized Users

- eBills will automatically be sent directly to you
- Authorized Users can discuss the payments, activity and charges on the student account
- Most notices from the Treasurer’s Office will be automatically sent to Authorized Users
- Authorized Users have their own, unique sign in to the eBill system.
Treasurer’s Website
TREASURER.COFC.EDU
• Tuition and Fee schedule
• Billing Schedule
• Policies
• Tax Information for 1098T
• Payment Plan information
The eBill Suite

- Archives your last several eBills
- Details all charges, both billed and pending
- Shows you the “live” and billed balances
- Allows for deposits for housing, Cougar Cash, Dining Dollars, etc.
- Set up payment plans
- Schedule payments for the future
- First ebill will be issued the day after your student registers
Payment Plans

• Divides payments into 2, 3, 4 or 5 installments

• Allows for automatic deduction from your checking or savings account

• One time per semester set up charge

• Payment plan is for balances after financial aid
Final Notes:

• Let us know if you have a third party payer that will be paying any part of the fees
• Refunds –Have your student set up direct deposit
• 529 Plan Payments – Two Week Turnaround
• Don’t Miss the Due Date!!
• Phone: 843-953-5572
• Email: treasurer@cofc.edu
Dining Services

Brittany Cook
Dining Services
Marketing Manager
Benefits of Having a Meal Plan

- Socialization
- Budget
- Healthy Options
- Value
- Convenience
- Time
Four Types of Meal Plans

- All Access
- Meals per Week
- Block Plans
- Dining Dollars
Dining Dollars

- On-campus currency used to make food & beverage purchases.
  - These funds are placed on your Cougar Card and function like a debit card.
  - Accepted at all campus dining locations
  - Roll over until the student graduates
  - Can add more at anytime by visiting the Cougar Card Office (Berry Hall) or the MyCharleston portal
2015-2016 Meal Plan Options

- All-Access Diamond + $300 Dining Dollars
- All-Access Plan + $100 Dining Dollars
- 12 Meals per Week + $275 Dining Dollars
- 160 Block Meals + $200 Dining Dollars
- 120 Block Meals + $200 Dining Dollars
- 80 Block Meals + $125 Dining Dollars
- 40 Block Meals + $150 Dining Dollars

**NOTE: The plans listed in black text are only available to upperclassmen and commuters.**
Maroon Meals

- Both of the All Access Meal Plans come with 7 Maroon Meals per week.
- Maroon Meals are a predetermined retail combo meal at Einsteins.
Dining Locations

Simple Selections is a station that serves a menu that is free of 7 of the top 8 allergies:

- Peanuts
- Shellfish
- Dairy
- Eggs
- Gluten
- Soy
- Tree Nuts

Both Dining Halls Feature... SIMPLE SELECTIONS

Special dietary needs or allergies? CofC Dining can accommodate your every need!

Contact us at

diningservicescustomerservice@cofc.edu

to set up an appointment today!
Retail Locations

- P.O.D. Express
  Education Center
  Harbor Walk - NEW

- Chick-fil-A
  Berry Residence Hall

- Einstein Bros Bagels
  McAlister Hall

- Market 159
  College Lodge

- Starbucks
  Addlestone Library

- Stern Center Food Court

- Burger Studio

- Jole Mole

- Boar's Head
Check out our Healthy for Life Wellness Center located in Fresh Food Company! (on the right as you’re walking past the salad bar)

Program Includes:
• Posting nutritional information for every item we offer (at the stations, online and on our app!)
• Wellness Center
• Collaboration with MyFitness Pal App

Download the free app to look up the menus and nutritional information for City Bistro and Fresh Food Co every meal!
Employment Opportunities

In need of some extra cash?

Dining Services offers a wide variety of part-time jobs.

Apply online at www.cofc.edu/diningservices
Or at our office in Craig Hall
Questions?

Contact us!
Dining Services Office
Craig Hall
843.953.5539
DiningServicesCustomerService@cofc.edu

Find us on social @cofcdining for exclusive promos and special events!
Stephen Jones
Manager
What you will learn from this presentation:

• Costs associated with course materials
• How to save the most money on your textbooks
• Textbook rental program
• eBooks
• Ordering your textbooks online
• Book Buyback Program
• How to save lots of money on all your software needs
How can I significantly save money on the cost of textbooks?

BUY USED TEXTBOOKS

buy them early

and...

Take advantage of our textbook rental program
Textbook Rental Program

- Popular option on our campus
- Textbooks available for rent will be indicated on our website and on the shelf tag in store
- Flexible pricing – save as much as 85%
- Credit card necessary to secure rental
- Books are due back in store on last day of exams at end of term
- Regular writing and highlighting is permitted in rental books
eTextbooks

• All titles available as eBooks are listed on our website
• Cards on shelf next to printed books
• Prices vary, but typically purchases cost 60% of printed book price, eBook rentals even less
• Download onto a PC, Mac, or iPad
• YUZU software is free to download
How and when to purchase textbooks

• Register for classes and instantly view all necessary course materials.

• You can order online or visit the store.

• Do not wait for the first day of classes!
Textbook Reservation 101

When student registers for classes, they will be able to view all required course materials and immediately make a purchase or preorder course materials for classes not yet available.

We pull and box up student orders over the summer, so when they return to campus, they are ready for pickup.
Textbook Reservation

Visit cofc.bncollege.com
Use the information from your class schedule to order books
Create a profile
Choose store pick-up
Choose a method of payment
• For example, your student is registered in BIOL 101 section 2
• Add all courses and click ‘FIND MATERIALS’
• You will see a list populated with all recommended and required course materials; select from New, Used, New Rental, Used Rental or eBook

• Click ‘Add to Cart’, checkout, and you can have your books shipped to your home or boxed and waiting for you when you arrive back on campus
Advantages of Text Reservation

• Save time and let us shop for you
• Save money with the most used books
• Get the right books pulled for you
• Pick them up when you get back to campus
• Returns go back to original form of payment
Payment Options

- Cash
- Check
  * with photo ID
- **Credit Card** - Visa, MC, Amex, Discover
  * cardholder MUST be present
  * your credit card company can send a card in your student’s name if they are an authorized user
- **Cougar Cash** - prepaid debit on Cougar Card
- **Gift Card** – we accept all Barnes & Noble gift cards
- **Financial Aid/Scholarships**
- **PayPal** (only online)
Textbook Refund Policy

• Full refunds are given with original receipt during the first week of classes
• With proof of a schedule change, returns are accepted for the first 30 days of class
• Original receipt must accompany all returns (make sure your student holds onto it)
What about other textbook sources?

- Beware of the bait and switch, hidden fees, and fraud
- Often have no return policy
- Watch out for inflated shipping charges

- We match prices with any local retailer
- We offer fast same day returns in the store when you present a receipt
- No taxes on our textbooks
Academically Priced Software

- Savings Up To 85% Off
  - only with student ID
- Over 6000 Titles Available
- Order Online at cofc.bncollege.com

Laptops available in store

- Laptops purchased in store can be charged out to Financial Aid packages
- Visit us for current models and pricing or to demo a unit
Book Buyback

Used books come from our students!

• At the end of each semester instructors place orders for their upcoming classes
• If they use the same book, we buy it back from the students
• That book is then placed back on the shelf and sold as a used book.

**Buyback is not a guarantee, but there are ways you can maximize your return.**

1. Keep your books clean
2. Sell them back during exams
3. Avoid book buyers not affiliated with College of Charleston
4. Check with your instructor before selling them. Students may need them for the next semester
No matter where you purchased them, we will buy them back!

(Textbooks must be identical to title chosen by instructor)

New $80.00
Used $60.00
Buyback $30.00

(Bought as new and sold back when book used in next term)

Net Cost $30.00
Savings $50.00

(New price less net cost, when used book purchased and sold back)
Barnes & Noble’s partnership with your Academic Community is Beneficial

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• Rental and eBook programs available
• We Carry All Required Course Materials
• We Offer Low Price Matching
• We Offer the Most Cash Back in Buyback
• **We support the College of Charleston!**

_Last year the College of Charleston used $180,000 in bookstore profits for student scholarships_
Thank You For Your Support!

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