Business of CofC

Student Health Services
Office of the Treasurer
Dining Services
College of Charleston Bookstore
Staffing

- Four Providers offering patient care each day
- Typically 2-3 Physicians paired with 1-2 Nurse Practitioners
- MDs are board-certified in Family Medicine, Internal Medicine, Pediatrics and Ob-Gyn
- NPs are board-certified as Family Nurse Practitioners and/or Psychiatric-Mental Health Nurse Practitioners
- Nurses: 6 RN’s on staff per day
- One nurse is dedicated to answering patient questions on the phone each day
Student Utilization

• Busy - on average 100 students seen each day
• Often 125 or more students seek care each day
• All appointment schedule, roughly half are Same-Day/Urgent Care
• Same Day/Urgent Care appointments can be made in two ways:
  ✓ Online beginning at 9pm the previous evening
  ✓ On the phone or in-person when the clinic opens beginning at 8:30am
• Hours of operation: 8:30 to 5:00 Monday through Friday
• ACT EARLY: All appointments for the day usually filled by 10:30am
After-Hours, Weekends and Holidays

- Medical Emergency:
  - Off campus call 911
  - On campus call Public Safety @ 953-5611
- C of C Public Safety and Charleston County trained student EMTs respond together to students requesting medical assistance on campus
- 2 Emergency Departments nearby
  - Roper and MUSC are 4 blocks away
- Off-campus urgent care list is available upon request as needed
Student Health Services Fees

• Built-in semester fee covers most in-clinic primary care and wellness visits

• Expenses can occur:
  - Indirectly: LabCorp, Specialist referral off-campus, prescriptions
  - Directly: Vaccines, some in-office tests or procedures

• We have no X-ray or pharmacy services
Health Insurance

The College does not mandate students have health insurance.

• With the exception of International students, no school sponsored insurance option is available or required

• Parents are encouraged to keep students covered with health insurance

• It is important that you and your student know how your selected coverage works, watch for limitations
Immunization and Health Forms

• All students will be required to provide completed Health History Forms and official Immunization Records to Student Health Services (SHS)

• Forms available on the SHS website at: studenthealth.cofc.edu

• Parents are strongly encouraged to assist students with form completion

• South Carolina mandates Meningitis vaccine for college students

• College of Charleston will require evidence of Meningitis and MMR vaccine for all students moving on campus

• Vaccination waiver is available on SHS website for religious and medical exemptions
Immunization and Health Forms

Three ways to turn in forms…

- Confidential Fax: 843-953-6377
- Regular mail:
  Student Health Services
  181 Calhoun Street
  Charleston, SC 29424
- In Person at Address Above
Immunizations

Key points:

• SHS can provide most vaccines
  ➢ *Exceptions include polio, rabies and varicella (chicken pox)*

• Vaccines not provided at SHS can be obtained at nearby local pharmacies

• Tetanus booster recommended every 10 years
  ➢ *T-Dap is preferred to cover for Pertussis if Tetanus booster needed*

• Influenza campaign in the fall
Travel Consultation Service

- Provides advice, vaccinations and malaria prevention for students travelling outside of the United States
- C of C sponsored groups receive country specific information and recommendations from the SHS Travel Nurse
- Consultation is also available for students on individual travel or trips not sponsored by the College
- Last minute preparations are strongly discouraged
- Students are encouraged to discuss medical and vaccine needs at SHS two months prior to departure
- Vaccines related to travel are paid for by students in advance at the treasurer’s office
ADHD Care

• Student Health Services physicians limit ADHD care to those students enrolled with the Center for Disability Services (CDS)

• Accommodations are provided through the SNAP program at the CDS, located in the Lightsey center at 160 Calhoun Street

• Find more details on the Student Health Services website: studenthealth.cofc.edu
Confidentiality

- Students must provide permission to SHS in order to talk to parents about any medical visits or conditions on a case by case basis
- There is no blanket permission
- Generally not a problem but some patience is required as we attempt to obtain permission
We can help your student plan

• Students can receive assistance at SHS in establishing local care with a specialist

• SHS nurses can give injections, draw labs and continue allergy shots with order from a home MD

• Students can receive assistance at SHS arranging for local counseling and mental health care

• Please talk to us after this session, stop by Student Health Services, or have your student call and ask to speak with a nurse if you or your student have any individual care related questions
Summary Points

- Please visit our website: studenthealth.cofc.edu
- Turn-in shot records and health forms before move-in
- Help your student make local plans for care that may be needed
- Seek out our colleagues at Counselling and Substance Abuse Services (CASAS) for on campus counseling needs and CDS for disability services.
- If a student wears contacts, ensure that they arrive on campus with an updated, backup pair of glasses
- **Remember: Make Same-Day appointments online after 9pm the previous day or by calling in early after 8:30AM**
- We are located at 181 Calhoun Street, Charleston, SC 29424
What We Do

• Billing for tuition, room and board
• Handling all non-tuition payments
• Financial Aid and overpayment Refunds
• Legal Residency
Authorized Users

• eBills will automatically be sent directly to you
• Authorized Users can discuss the payments, activity and charges on the student account
• Most notices from the Treasurer’s Office will be automatically sent to Authorized Users
• Authorized Users have their own, unique sign in to the eBill system.
Treasurer’s Website

TREASURER.COFC.EDU
• Tuition and Fee schedule
• Billing Schedule
• Policies
• Tax Information for 1098T
• Payment Plan information
The eBill Suite

• Archives your last several eBills
• Details all charges, both billed and pending
• Shows you the “live” and billed balances
• Allows for deposits for housing, Cougar Cash, Dining Dollars, etc.
• Set up payment plans
• Schedule payments for the future
Payment Plans

• Divides payments into multiple installments
• Payment plan is for balances after financial aid
• Automatic installments must be set up by credit card or checking/savings account
• One time per semester set up charge
Final Notes

• Let us know if you have a third party payer that will be paying any part of the fees
• Refunds – Have your student set up direct deposit
• All major credit cards accepted.
• 529 Plan Payments – Two Week Turnaround
• Have your student add you as an Authorized User prior to issuance of the first eBill
• All major credit cards accepted
• Don’t Miss the Due Date!!
Contact Us

Email: Treasurer@cofc.edu
Phone: 843-953-5572
Fax: 843-953-5573
Benefits of Having a Meal Plan

• Budget
• Healthy Options
• Value
• Convenience
• Time
• Socialization
## 2017 – 2018 Meal Plan Options

<table>
<thead>
<tr>
<th>Meal Plan</th>
<th>Meals</th>
<th>Dining Dollars</th>
<th>Maroon Meals</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Access Diamond</td>
<td>Unlimited</td>
<td>$300</td>
<td>7 per week</td>
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<tr>
<td>All Access</td>
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<td>Block 40</td>
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<td>$150</td>
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</tr>
</tbody>
</table>

**On Campus Freshman – Select from the top 3 plans**

**Commuting Freshman, Sophomores, Juniors, and Seniors – Select any Meal Plan**
Dining Dollars

- On-campus currency used to make food & beverage purchases
- Accepted at all campus dining locations
- Funds are placed on your Cougar Card and function like a debit card
- Rolls over until the student graduates
- Add more at anytime by visiting Cougar Card Services (Berry Hall) or via the MyCharleston portal
Maroon Meals

• Added benefit of the All Access and All Access Diamond Meal Plan

• Exclusive Maroon Meal privileges at on campus dining locations that don’t accept meal swipes

• Order a complete meal from the Maroon Meal combo menu

• Accepted at Einstein Bros. Bagels and at Jolé Molé, Boar’s Head Deli and Olilo inside Stern Center Food Court

• 7 Maroon Meals per week, meals reset every Saturday
Dining Hall - Liberty

- All-inclusive dining hall featuring 11 stations with rotating menus
- Flame-grilled entrées, brick-oven pizza, made-to-order smoothie bar, vegetarian stir-fry, pasta, customizable salad bar, and more
- Meal swipes and dining dollars accepted

Station that serves a menu that is free of 7 of the top 8 allergens:

- Peanuts
- Shellfish
- Dairy
- Eggs
- Gluten
- Soy
- Tree Nuts
Dining Hall – City Bistro

- Second all-inclusive dining hall featuring unlimited buffet options
- 7 stations including a made-to-order deli, brick oven pizza, vegetarian pasta, fresh made bakery items, themed salad bar and more
- Meal swipes and dining dollars accepted
Dining Halls – Marty’s Place

• Certified Kosher restaurant offering a made-to-order vegan and vegetarian menu

• Menu items like Vegan Mac and Cheese, Lentil Burgers, Salads, Vegan Brownies, Flatbread Pizzas, and more
DINING LOCATIONS

Stern Center Food Court

Olilo by Cat Cora  Jolé Molé  Boar’s Head Deli  Chick-fil-A Express
DINING LOCATIONS

- Berry Residence Hall
- McAlister Hall
- Addlestone Library
DINING LOCATIONS

Campus Convenience Stores

- Bottled beverages, late night snacks
- Fresh made grab and go salads, deli sandwiches, and sushi
- Paper and cleaning products
- Quick meal entrées like frozen pizza, mac & cheese, and more
- New healthy items like La Croix, KIND Bars, Terra Vegetable Chips, Kombucha Tea, and Siggi’s Yogurt

Education Center,
Harbor Walk,
Maybank Hall

College Lodge
Health & Wellness

- One-on-one nutrition counseling
- Cooking Demonstrations & Nutritious Samplings
- Educational tabling events
- Monthly Newsletter

Ashley Thomas, Registered Dietitian

CofC Dining can accommodate food allergies and special dietary needs.

*Set up an appointment with Ashley:
Email Thomas-ashley1@aramark.com
Our Campus Dish app provides nutrition information and ingredient listings for everything we serve on campus.

Campus Dish is integrated with My Fitness Pal for more detailed food tracking capabilities.
We want students to feel comfortable approaching managers with an issue regarding service, food quality, or diet preferences the moment it happens.
Contact Us!

Craig Hall
843.953.5539
DiningServicesCustomerService@cofc.edu
cofc.edu/diningservices

Follow @cofcdining on social media for important updates and exclusive offers!
Stephen Jones
Manager
Your Official Campus Bookstore

- Address
  160 Calhoun Street, Lightsey Center
  Between Berry Hall and the Francis Marion Hotel

- Hours
  7:45am – 5:30pm Monday-Friday
  9:00-5:30 Saturday
  12:00-5:30 Sunday

- We’re Open 24/7 Online
  cofc.bncollege.com
We **Price Match** Amazon, bn.com & local competitors!*

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Frequently Asked Questions

- When should I order my textbooks? Should I wait until classes start?
  - Buying or renting your textbooks as soon as you get your course schedule ensures that you get the best price.

- What is the difference between a “required package” and a “package component”? Do I need to buy both?
  - You do not need to buy both! The package components make up the required package. If you are unsure please check with a bookseller.

- Can I highlight and take notes in my textbook rental?
  - Yes, write in them and highlight as usual!

- What if I drop a class?
  - We’ll refund your textbook purchase during the first week of class – you have 30 days with proof of a schedule change.
Frequently Asked Questions

• What if I forget when my textbook rental is due?
  – You won’t! We will send you an email reminder and mobile app alert when they’re due back.

• Can I use my Financial Aid as a method of payment?
  – Yes! We accept financial aid as a method of payment both in store and online. You’ll just need to provide your student ID number.

• If I decide I want to keep my rental book, can I buy it?
  – Yes! At the end of term you will have the option to purchase and keep your rental book.

• What about school supplies, spirit wear, and regular books?
  – We have all required school and lab supplies.
  – Constantly rotating Cougar Pride gear – something new every day.
  – As a B&N Bookstore, we have a large selection of general reading books, magazines, and more!
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COLLEGE of CHARLESTON

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