

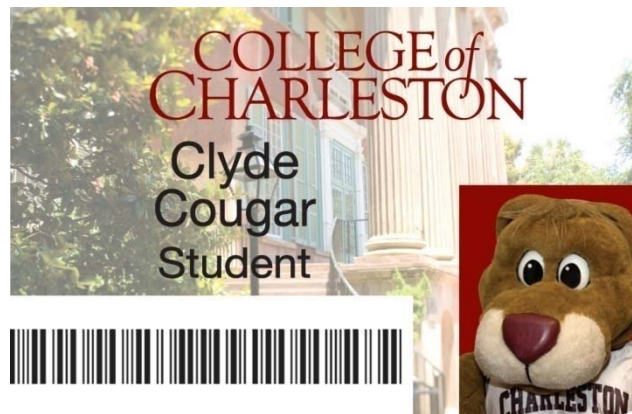
COLLEGE *of*  
CHARLESTON

# Cougar Card



# Campus Connection

## The Cougar Card



- Official ID for CofC students, faculty, staff and campus affiliates.
- Secure – random ID number assigned, no link in database to SSN, replace lost cards 24/7

## Connect to Campus Life



## Functions

- Meal plan commerce
- Library card
- Access via controlled doors: Buist, Rutledge, McConnell
- Entry desk admission to residence halls
- Free admission to athletic events - Go Cougars!
- Privilege control - use of campus facilities i.e. George Street Fitness Center
- Ride CARTA buses free of charge
- Pre-paid, on-campus debit card with stored value funds

## Dining Plan Commerce

- Meal plans consist of a specified group of meals that span a semester period.
- Meals may be used in these dining locations:
  - Liberty Fresh Food Company
  - City Bistro
  - Marty's Place
- All plans have a Dining Dollars component for use in retail locations:
  - Starbucks in Addlestone Library
  - Einstein Brothers Bagels
  - P.O.D locations: Education Center, Maybank Hall, Harbor Walk
  - Market 159
  - Stern Center Food Court: Jole Mole, Boar's Head, OLILLO
  - Chick-fil-A at Berry Hall

## Dining Plan Commerce

### All Access Meal Plans

- Unlimited meal swipes, 3 locations:  
Liberty Fresh Food Company, City Bistro, Marty's Place
- 7 Maroon Meals each week:  
Einstein Brothers Bagels, Stern Center Food Court
- Includes \$300 or \$100 Dining Dollars
- No guest swipes permitted

## Dining Plan Commerce

### 12 Meals Per Week Plans

- Meals provided in per week sets for the entire term
- Meals expire on Friday evening each week
- Includes \$275 Dining Dollars
- No guest swipes permitted

## Dining Plan Commerce

### Meal Plan Options for Residential Freshmen

- All Access Diamond plus \$300 DD for \$2,110
- All Access plus \$100 DD for \$1,950
- 12 Meals per Week plus \$275 DD for \$1,840

Pricing is per semester, the final meal plan selected for fall semester will be assigned and billed in spring semester



## Dining Plan Commerce

### Block Plans

- Flexible 160, 120, 80 or 40 meal blocks
- Unlimited meal swipes each day
- Cardholder is control of budgeting meals throughout semester
- Meals expire at the end of the semester
- Guest swipes permitted

## Dining Plan Commerce

### Additional Meal Plan Options for Upperclassmen and Commuters

- 160 Meals per Term plus \$200 DD for \$1,450
- 120 Meals per Term plus \$200 DD for \$1,200
- 80 Meals per Term plus \$125 DD for \$810
- 40 Meals per Term plus \$150 DD for \$500

## Dining Services (Aramark)

If you have any questions regarding:

- menu choices
- dietary restrictions
- food allergies
- meal plan function

Please contact Dining Services at:

843-953-5539 or [diningservicescustomerservice@cofc.edu](mailto:diningservicescustomerservice@cofc.edu)

Registered Dietician: Ashley Thomas 843-953-6584

## Important Meal Plan Dates

- Meal plans began with dinner  
**Friday, August 18**
- Meal plans end with lunch  
**Thursday, December 14**
- Meal plans changes accepted until **Monday, August 28 at 5:00 pm** in Cougar Card Services

**Dining Dollars** – can be used on campus for food purchases only

**VS.**

**Cougar Cash** – can be used on campus for both food and non-food purchases

**Cougar Cash is accepted at the following retail locations:**

- Library
- Barnes & Noble Bookstore
- Mail Services
- Copy Center
- Parking Services
- Health Services
- Selected snack & drink machines
- All dining locations
- Market 159
- CVS, FedEx, Starbucks on Calhoun are not campus enterprises

# COLLEGE of CHARLESTON



## What happens if money runs out?

- **Have your student select you as an authorized user:** easier for everyone, own username/password, can add money as you wish, view and pay itemized bill
- From [www.cofc.edu](http://www.cofc.edu), open the parent link, select eBill & log on. Use the Deposit tab, select the term & Cougar Cash or Dining Dollars. Enter the amount and preferred payment method. Confirm to process.

- Dining Dollars and Cougar Cash deposits are **not** subject to a convenience fee
- Web deposits are not in real time, funds are available two hours after deposit
- Real time deposits can be made in Cougar Card Services or by adding cash at the Card Value Center in the Library



## Get the best bang for your buck!

Cougar Card Portal = excellent tool that your student can access to see dining/spending habits to forecast what kind of plan is the best fit for them.

- Account balances
- Meal plan transactions
- 12 months of transaction statements

*Access via MyCharleston/My Accounts tab*

## Remember:

- Cougar Cash and Dining Dollars balances roll over as long as the student has an open matriculation
- Cash may not be withdrawn
- Refunds for balances of \$10 or more may be requested upon graduation, withdrawal, leave of absence or transfer
- No fees are charged, accounts will not overdraw

## Cougar Card Mobile App

Download the mobile app to:

- View balances
- Deactivate a lost card
- Reactivate a current card

## **What happens if student loses card?**

- Deactivate/Reactivate using Cougar Card portal or mobile app
- Cougar Card Services - \$20 replacement
- Evenings, Weekends, Holidays- report to Public Safety for replacement

## Suggestions

- Figure out the best option for your student to carry and protect their Cougar Card:



- Explore campus dining: try different locations and options, if you have a preference, just ask
- Stop by the card office: the staff can answer all kinds of questions or direct you to the right resource

## **Thank You!**

If you have questions please contact me.

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