Business of CofC

Student Health Services
Office of the Treasurer
Dining Services
College of Charleston Bookstore
Staffing

• Four Providers offering patient care each day
• Typically 2-3 Physicians paired with 1-2 Nurse Practitioners or Physician Assistants
• MDs are board-certified in Emergency Medicine, Urgent Care, Pediatrics and Ob-Gyn
Staffing

• NPs are board-certified as Family Nurse Practitioners and/or Psychiatric-Mental Health Nurse Practitioners
• Nurses: 6 RN’s on staff per day
• One nurse is dedicated to answering patient questions on the phone
Student Utilization

- Busy - on average 100 students seen each day
- Often 125 or more students seek care each day
- Hours of operation: 8:30-5 Monday-Friday
- ACT EARLY - Appointments usually fill by 10:30am
- All appointment schedule, roughly half are Same-Day/Urgent Care
- Same Day/Urgent Care appointments can be made in two ways:
  - Online beginning at 9:00pm the previous evening
  - On the phone or in-person when the clinic opens beginning at 8:30am
After-Hours - Weekends & Holidays

• Medical Emergency - Off campus: Call 911
  On campus: Public Safety @ 843-953-5611

• C of C Public Safety & Charleston County

• 2 Emergency Departments nearby
  ➢ Roper and MUSC are 4 blocks away

• Off-campus urgent care list is available upon request as needed
Student Health Services Fees

• Built-in semester fee covers most in-clinic primary care and wellness visits

• Expenses can occur:
  ➢ Indirectly: LabCorp, Specialist referral off-campus, prescriptions
  ➢ Directly: Vaccines, some in-office tests or procedures

• We have no X-ray or pharmacy services
Health Insurance

The College does not mandate students have health insurance.

- With the exception of International students, no school sponsored insurance option is available or required
- Parents are encouraged to keep students covered with health insurance
- It is important that you and your student know how your selected coverage works, watch for limitations
Immunization and Health Forms

- All students will be required to provide completed Health History Forms and official Immunization Records to Student Health Services (SHS)
- Forms on the SHS website studenthealth.cofc.edu
  - Vaccination waiver is available on SHS website for religious and medical exemptions
- CofC will require evidence of Meningitis, MMR and TDaP vaccine for all newly enrolled undergraduate students
- Parents are encouraged to assist students with form completion
Immunization and Health Forms

Three ways to turn in forms…

- **Confidential Fax:**
  
  843-953-6377

- **Regular mail:**
  
  Student Health Services
  
  181 Calhoun Street
  
  Charleston, SC 29424

- **In Person at Address Above**

- **By Email at healthservices@cofc.edu** (not confidential)
Immunizations

Key points:

• SHS can provide most vaccines
  – *Exceptions include polio, rabies and varicella (chicken pox)*

• Vaccines not provided at SHS can be obtained at nearby local pharmacies

• Tetanus booster recommended every 10 years
  – *T-Dap is preferred to cover for Pertussis if Tetanus booster needed*

• Influenza campaign in the fall
Travel Consultation Service

- Provides advice, vaccinations and malaria prevention for students travelling outside of the United States
- C of C sponsored groups receive country specific information and recommendations from the SHS Travel Nurse
- Consultation is also available for students on individual travel or trips not sponsored by the College
- Last minute preparations are strongly discouraged
- Students are encouraged to discuss medical and vaccine needs at SHS two months prior to departure
- Vaccines related to travel are paid for by students in advance at the treasurer’s office
ADHD Care

• Student Health Services physicians limit ADHD care to those students enrolled with the Center for Disability Services (CDS)

• Accommodations are provided through the SNAP program at the CDS, located in the Lightsey center at 160 Calhoun Street

• Find more details on the Student Health Services website: studenthealth.cofc.edu
Confidentiality

• Students must provide permission to SHS in order to talk to parents about any medical visits or conditions on a case by case basis

• There is no blanket release available, no need for a Medical Power of Attorney to be on file at SHS

• Medical POA copy on phone recommended if desired

• Generally not a problem but some patience is required as we attempt to obtain permission
We can help your student plan

• Students can receive assistance at SHS in establishing local care with a specialist

• SHS nurses can give injections, draw labs and continue allergy shots with order from a home MD

• Students can receive assistance at SHS arranging for local counseling and mental health care

• Please talk to us after this session, stop by Student Health Services, or have your student call and ask to speak with a nurse if you or your student have any individual care related questions
Summary Points

• Please visit our website: studenthealth.cofc.edu
• Turn-in shot records and health forms before move-in
• Help your student make local plans for care that may be needed
• Seek out our colleagues at Counselling and Substance Abuse Services (CASAS) for on campus counseling needs and CDS for disability services.
• If a student wears contacts, ensure that they arrive on campus with an updated, backup pair of glasses
• **Remember: Make Same-Day appointments online after 9pm the previous day or by calling in early after 8:30AM**
• We are located at 181 Calhoun Street, Charleston, SC 29424
Page 23 of the family calendar
What We Do

• Billing for tuition, room and board
• Handling all non-tuition payments
• Financial Aid and overpayment Refunds
• Legal Residency
Authorized Users

- eBills will automatically be sent directly to you
- Authorized Users can discuss the payments, activity and charges on the student account
- Most notices from the Treasurer’s Office will be automatically sent to Authorized Users
- Authorized Users have their own, unique sign in to the eBill system.
Treasurer’s Website

TREASURER.COFC.EDU

• Tuition and Fee schedule
• Billing Schedule
• Policies
• Tax Information for the Federal1098T and the South Carolina Tuition Tax Credit
• Payment Plan information
The eBill Suite

• Archives your last several eBills
• Details all charges, both billed and pending
• Shows you the “live” and billed balances
• Allows for deposits for housing, Cougar Cash, Dining Dollars, etc.
• Set up payment plans
• Schedule payments for the future
Payment Plans

• Divides payments into multiple installments

• Payment plan is for balances after financial aid

• Automatic installments must be set up by credit card or checking/savings account

• One time per semester set up charge
Final Notes

• Let us know if you have a third party payer that will be paying any part of the fees
• Refunds-Students should set up direct deposit
• All major credit cards accepted
• 529 Plan Payments – 2 week turnaround
• Have your student add you as an Authorized User prior to issuance of the first eBill
• All major credit cards accepted
• Don’t Miss the Due Date!!
Contact Us

Email: Treasurer@cofc.edu
Phone: 843-953-5572
Fax: 843-953-5573
Dining Services

Katy Jones  
Marketing Associate

Emily Ackerberg  
Registered Dietitian Nutritionist
What are the benefits of having a Meal Plan?

• Quality
• Healthy Options
• Value
• Convenience
• Experience
• Socialization
# 2018-2019 Meal Plan Options

**On Campus Freshman - Select from these 3 Meal Plans:**

<table>
<thead>
<tr>
<th>Meal Plan</th>
<th>Meals</th>
<th>Dining Dollars</th>
<th>Maroon Meals</th>
<th>Guest Meal Swipes</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Access Diamond</td>
<td>Unlimited</td>
<td>$300</td>
<td>7 per week</td>
<td>15</td>
</tr>
<tr>
<td>All Access</td>
<td>Unlimited</td>
<td>$100</td>
<td>7 per week</td>
<td>15</td>
</tr>
<tr>
<td>12 Meals per Week</td>
<td>12 per week</td>
<td>$275</td>
<td>---</td>
<td>15</td>
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</tbody>
</table>

**Upperclassmen and Commuters can select Meal Plans from the top & bottom charts**

<table>
<thead>
<tr>
<th>Meal Plan</th>
<th>Meals</th>
<th>Dining Dollars</th>
</tr>
</thead>
<tbody>
<tr>
<td>Block 160</td>
<td>160 per semester</td>
<td>$200</td>
</tr>
<tr>
<td>Block 120</td>
<td>120 per semester</td>
<td>$200</td>
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<tr>
<td>Block 80</td>
<td>80 per semester</td>
<td>$125</td>
</tr>
<tr>
<td>Block 40</td>
<td>40 per semester</td>
<td>$150</td>
</tr>
</tbody>
</table>
Dining Dollars

- On-campus currency used to make food & beverage purchases
- Accepted at all campus dining locations
- Funds are placed on your Cougar Card and function like a debit card
- Rolls over until your student graduates
- Can add more at anytime by visiting Cougar Card Services (Berry Hall) or the MyCharleston portal
Maroon Meals

• Both of the All Access Meal Plans come with 7 Maroon Meals per week.
• Maroon Meals are a predetermined retail combo meal valid at Einstein Bros. Bagels, Jolé Molé, Boar’s Head Deli & Olilo inside Stem Center Food Court.
Dining Halls

Liberty Residence Hall

Berry Residence Hall

Station that serves a menu that is free of 7 of the top 8 allergens:

• Peanuts
• Shellfish
• Dairy
• Eggs
• Gluten
• Soy
• Tree Nuts
Marty’s Place

- Certified Kosher restaurant offering a vegan and vegetarian menu.
- Meal Swipes and Dining Dollars are accepted.
Dining Locations

Dining Halls
- Liberty Residence Hall
- Berry Residence Hall
- Jewish Studies Center

Stern Center Food Court
- OLILo by Cat Cora
- Boar's Head
- Joli's Mole
- Roll with it

Retail Locations
- Einstein Bros. Bagels
- Chick-fil-A
- Starbucks

On-Campus Convenience Stores
- Education Center
- Maybank Hall
- Rita Hollings Science Center

College Lodge
Health & Wellness

- Find ingredients and nutrition information for every item we serve at the stations and online at [cofc.edu/diningservices](http://cofc.edu/diningservices).
- Campus menus are in the MyFitnessPal app so you can track your nutrition.

**Special dietary needs or allergies?**
CofC Dining can accommodate your students every need!

Set up an appointment with Emily:
Email ackerberg-emily@aramark.com
What’s new for Fall 2018?

Location Improvements!
City Bistro is receiving a complete interior make-over with new digital menu screens, a fresh and modern atmospheric overhaul, elevated menu items and a more convenient flow of traffic.

Sambazon Acai Bowls!
Made-to-order Acai Bowls will be available inside Stern Center Food Court. Create a bowl with delectable ingredients to make it uniquely your own!

Added Meal Swipe Location!
Market 159 will now accept Meal Swipes for select combo items.
Employment Opportunities

Is your student in need of some extra cash?

Dining Services offers a wide variety of part-time jobs.

Apply online at www.cofc.edu/diningservices or at our office in Craig Hall.
Contact Us!

Craig Hall          843.953.5539
DiningServicesCustomerService@cofc.edu  Cofc.edu/diningservices

Find us on social media for exclusive promos and special event details!

Facebook  Instagram  Twitter  @cofc_dining
Stephen Jones
Manager
Your Official Campus Bookstore

• Address
  160 Calhoun Street, Lightsey Center
  Between Berry Hall & the Francis Marion Hotel

• Hours
  7:45am-5:30pm Monday-Friday
  9:00-5:30 Saturday
  12:00-5:30 Sunday

• We’re Open 24/7 Online
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  – Rental due date reminders
  – Order & shipment updates
  – Tips & advice for students

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Frequently Asked Questions

- When should I **order my textbooks?** Should I wait until classes start?
  - Buying or renting your textbooks as soon as you get your course schedule ensures that you get the best price.

- What is the difference between a **“required package”** and a **“package component”**? Do I need to buy both?
  - You do not need to buy both! The package components make up the required package. If you are unsure please check with a bookseller.

- Can I **highlight** and take notes in my textbook rental?
  - Yes, write in them and highlight as usual!

- What if I **drop** a class?
  - We’ll refund your textbook purchase during the first week of class – you have 30 days with proof of a schedule change.
Frequently Asked Questions

• What if I forget when my textbook rental is due?
  – You won’t! We will send you an email reminder and mobile app alert when they’re due back.

• Can I use my Financial Aid as a method of payment?
  – Yes! We accept financial aid as a method of payment both in store and online. You’ll just need to provide your student ID number.

• If I decide I want to keep my rental book, can I buy it?
  – Yes! At the end of term you will have the option to purchase and keep your rental book.

• What about school supplies, spirit wear, and regular books?
  – We have all required school and lab supplies.
  – Constantly rotating Cougar Pride gear – something new every day.
  – As a B&N Bookstore, we have a large selection of general reading books, magazines, and more!
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  – Earn competitive wages in a professional working environment; view open positions & apply online: bncollegejobs.com

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  – Discount on textbooks and other bookstore merchandise

• We’re Flexible
  – We’ll partner with you to create a work schedule that works with your classes

• Location
  – We’re right on campus, near everywhere else you need to be
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in the Lightsey Center
160 Calhoun St
843.953.5518
cofc.bnncollege.com