



COLLEGE *of*  
CHARLESTON

# Student Computing Support



Fall 2018 Orientation

## Who We Are

- Student Workers
  - Basic support, extended hours
- Technicians
  - In-depth support, daytime hours

## Computer Lab

- 250 Desktop PCs
- Solid state drives for quick access
- Free printing: 300 pages per semester
- Mobility Print

## Wireless

- In residence halls: myresnet
  - Supported by Apogee
- Everywhere else: eduroam
  - Supported by Student Computing
  - Available at other institutions

# Technology Recommendations

- Recommended Models
- Buyer's Guide
- Discounts
  - Apple
  - Dell
  - Microsoft
    - Office 365 free



# Security

- Antivirus Software
- Updates
- Avoid Phishing
- Register with Public Safety

## Contact Us

 @cofcit

843.953.8000

 @cofcit

[StudentComputingSupport@cofc.edu](mailto:StudentComputingSupport@cofc.edu)

 @cofc\_it

Apogee support (dorm wireless)

855.290.7138

[myresnet.com](http://myresnet.com)

 College of Charleston  
Information Technology