Business of CofC

Summer 2019
Business of CofC
Student Health Services
Office of the Treasurer
Dining Services
College of Charleston Bookstore
Staffing

- Four Providers offering patient care each day
- Typically 2-3 Physicians paired with 1-2 Nurse Practitioners or Physician Assistants
- MDs are board-certified in Emergency Medicine, Urgent Care, Pediatrics and Ob-Gyn
Staffing

• NPs are board-certified as Family Nurse Practitioners and/or Psychiatric-Mental Health Nurse Practitioners
• Nurses: 6 RN’s on staff per day
• One nurse is dedicated to answering patient questions on the phone
Student Utilization

- Busy - on average 100 students seen each day
- Often 125 or more students seek care each day
- Hours of operation: 8:30-5 Monday-Friday
- ACT EARLY-Appointments usually fill by 10:30am
- All appointment schedule, roughly half are Same-Day/Urgent Care
- Same Day/Urgent Care appointments can be made in two ways:
  - Online beginning at 9:00pm the previous evening
  - On the phone or in-person when the clinic opens beginning at 8:30am
After-Hours - Weekends & Holidays

• Medical Emergency - Off campus: Call 911
  On campus: Public Safety @ 843-953-5611

• C of C Public Safety & Charleston County

• 2 Emergency Departments nearby
  ➢ Roper and MUSC are 4 blocks away

• Off-campus urgent care list is available upon request as needed
Student Health Services Fees

• Built-in semester fee covers most in-clinic primary care and wellness visits
• Expenses can occur:
  ➢ *Indirectly*: LabCorp, Specialist referral off-campus, prescriptions
  ➢ *Directly*: Vaccines, some in-office tests or procedures
• We have no X-ray or pharmacy services
Health Insurance

The College does not mandate students have health insurance.

- With the exception of International students, no school sponsored insurance option is available or required.
- Parents are encouraged to keep students covered with health insurance.
- It is important that you and your student know how your selected coverage works, watch for limitations.
Immunization and Health Forms

• All students will be required to provide completed Health History Forms and official Immunization Records to Student Health Services (SHS)
• Forms on the SHS website studenthealth.cofc.edu
  – Vaccination waiver is available on SHS website for religious and medical exemptions
• CofC will require evidence of Meningitis, MMR and TDaP vaccine for all newly enrolled undergraduate students
• Parents are encouraged to assist students with form completion
Immunization and Health Forms

Three ways to turn in forms...

- Confidential Fax:
  843-953-6377

- Regular mail:
  Student Health Services
  181 Calhoun Street
  Charleston, SC 29424

- In Person at Address Above

- By Email at healthservices@cofc.edu (not confidential)
Immunizations

Key points:

• SHS can provide most vaccines
  – Exceptions include polio, rabies and varicella (chicken pox)

• Vaccines not provided at SHS can be obtained at nearby local pharmacies

• Tetanus booster recommended every 10 years
  – T-Dap is preferred to cover for Pertussis if Tetanus booster needed

• Influenza campaign in the fall
Travel Consultation Service

• Provides advice, vaccinations and malaria prevention for students travelling outside of the United States
• C of C sponsored groups receive country specific information and recommendations from the SHS Travel Nurse
• Consultation is also available for students on individual travel or trips not sponsored by the College
• Last minute preparations are strongly discouraged
• Students are encouraged to discuss medical and vaccine needs at SHS two months prior to departure
• Vaccines related to travel are paid for by students in advance at the treasurer’s office
ADHD Care

• Student Health Services physicians limit ADHD care to those students enrolled with the Center for Disability Services (CDS)
• Accommodations are provided through the SNAP program at the CDS, located in the Lightsey center at 160 Calhoun Street
• Find more details on the Student Health Services website: studenthealth.cofc.edu
Confidentiality

• Students must provide permission to SHS in order to talk to parents about any medical visits or conditions on a case by case basis
• There is no blanket release available, no need for a Medical Power of Attorney to be on file at SHS
• Medical POA copy on phone recommended if desired
• Generally not a problem but some patience is required as we attempt to obtain permission
We can help your student plan

• Students can receive assistance at SHS in establishing local care with a specialist
• SHS nurses can give injections, draw labs and continue allergy shots with order from a home MD
• Students can receive assistance at SHS arranging for local counseling and mental health care
• Please talk to us after this session, stop by Student Health Services, or have your student call and ask to speak with a nurse if you or your student have any individual care related questions
Summary Points

• Please visit our website: studenthealth.cofc.edu
• Turn-in shot records and health forms before move-in
• Help your student make local plans for care that may be needed
• Seek out our colleagues at Counselling and Substance Abuse Services (CASAS) for on campus counseling needs and CDS for disability services.
• If a student wears contacts, ensure that they arrive on campus with an updated, backup pair of glasses
• *Remember: Make Same-Day appointments online after 9pm the previous day or by calling in early after 8:30AM*
• We are located at 181 Calhoun Street, Charleston, SC 29424
What We Do

- Billing for tuition, fees, room and board and other incidentals

- Handling all non-tuition payments

- Refunds

- Tax Forms (1098Ts)
Authorized Users

- eBills will automatically be sent directly to you
- Authorized Users can discuss the payments, activity and charges on the student account
- Most notices from the Treasurer’s Office will be automatically sent to Authorized Users
- Authorized Users have their own, unique sign in to the eBill system.
The eBill Suite

• Archives your last several eBills
• Details all charges, both billed and pending
• Shows you the “live” and billed balances
• Allows for deposits for housing, Cougar Cash, Dining Dollars, etc.
• Set up payment plans
• Schedule payments for the future
Treasurer’s Website

TREASURER.COFC.EDU

• Tuition and Fee schedule
• Billing Schedule
• Policies
• Tax Information for the Federal 1098T and the South Carolina Tuition Tax Credit
• Payment Plan information
Payment Plans

• Divides payments into multiple installments

• Payment plan is for balances after financial aid

• Automatic installments must be set up by credit card or checking/savings account

• One time per semester set up charge
Final Notes

- Let us know if you have a third party payer that will be paying any part of the fees
- Refunds - Students should set up direct deposit
- All major credit cards accepted
- 529 Plan Payments – 2 week turnaround
- Have your student add you as an Authorized User prior to issuance of the first eBill
- **Don’t Miss the Due Date!!**
Contact Us

Email: Treasurer@cofc.edu
Phone: 843-953-5572
Fax: 843-953-5573
1. Einstein Bros Bagels
   McAllister Residence Hall

2. City Bistro
   Berry Residence Hall

3. Chick-fil-A
   Berry Residence Hall

4. Market 159
   College Lodge Residence Hall

5. Starbucks
   Addlestone Library

6. Stern Center Food Court
   Stern Student Center

7. Liberty Fresh Food Co.
   Liberty Residence Hall

8. P.O.D. Express
   Education Center

9. Marty's Place
   Jewish Studies Center

10. P.O.D. Express
    Maybank Hall

11. P.O.D. Express
    Rita Hollings Science Center

= Dining Hall.
Meal swipes accepted here.
What are the benefits of having a Meal Plan?

- Easy to Use
- Early and Late Night Dining
- Fit Your Needs
- Diverse Menu Options
- Socialization
# 2019-2020 Meal Plan Options

**On Campus Freshman - Select from these 3 Meal Plans during Housing Sign Up:**

<table>
<thead>
<tr>
<th>MEAL PLAN</th>
<th>MEALS</th>
<th>DINING DOLLARS</th>
<th>MAROON MEALS</th>
<th>GUEST MEAL SWIPES</th>
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</thead>
<tbody>
<tr>
<td>All Access Diamond</td>
<td>Unlimited</td>
<td>$300</td>
<td>7 per week</td>
<td>15</td>
</tr>
<tr>
<td>All Access</td>
<td>Unlimited</td>
<td>$100</td>
<td>7 per week</td>
<td>15</td>
</tr>
<tr>
<td>12 Meals per Week</td>
<td>12 per week</td>
<td>$275</td>
<td>---</td>
<td>15</td>
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*Upperclassmen and Commuters can select Meal Plans from the top & bottom charts*

<table>
<thead>
<tr>
<th>MEAL PLAN</th>
<th>MEALS</th>
<th>DINING DOLLARS</th>
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<tbody>
<tr>
<td>Block 160</td>
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<td>$200</td>
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<tr>
<td>Block 120</td>
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<td>Block 80</td>
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</tr>
<tr>
<td>Block 40</td>
<td>40 per semester</td>
<td>$150</td>
</tr>
</tbody>
</table>
2019-2020 Meal Plan Options

Students can change their meal plan until the drop/ad date of August 27th at 5pm

**February 1st-August 12th:**
- Log into the MyHousing/MyDining portal on MyCharleston to change

**August 13th-August 27th:**
- Visit the Cougar Card Services Office or send a written request to cougarcard@cofc.edu
Meal Plan 101

Meal Swipes

Meal Swipes provide you full access into a dining hall or provide a full meal solution at Marty’s Place or Market 159.

- **Dining Hall Location**
  - At Liberty Fresh Food Co. and City Bistro, present your Cougar Card to the cashier upon entry. They will use a meal swipe which gives you full access to the entire menu.
  - Dine in or take it To-Go!

- **Marty’s Place**
  - Use a Meal Swipe for any entrée, side and drink.

- **Market 159**
  - Use a Meal Swipe for select Grab and Go combos.

Guest Meals

- **15 Per semester that can be used at Liberty Fresh Food Co. and City Bistro**
Meal Plan 101

Dining Dollars

- Accepted at all dining locations
- Meal plans come with a set amount
- Funds are placed on your Cougar Card
- Roll over until you graduate
- Add more Dining Dollars at any time
- Reload by visiting Cougar Card Services (Berry Hall) or logging onto MyCharleston
The All Access Experience

**Unlimited Meal Swipes**
Take advantage of all access to any dining location accepting meal swipes.

**Maroon Meals**
The All Access Plans have 7 Maroon Meals per week to use at 5 retail locations on campus. Enjoy a select combo meal at campus favorite retail restaurants!
Food Allergens and Dietary Needs

Each of our dining halls feature an allergen-friendly station, free from 7 of the top 8 allergies.

Meet Our Registered Dietitian Nutritionist Emily Ackerberg

Emily is here to help with all of your health and wellness needs. Her services for meal plan holders include:

• Nutrition consultations
• Dining hall tours
• Personalized weekly meal plans
• Advice for incorporating more physical activity into your daily life
• Healthy recipe ideas
• Food allergy solutions

If you have any questions regarding food allergens, dietary or nutritional needs, please contact Emily at ackerberg-emily@aramark.com
**Local Sourcing and Sustainable Practices**

- Farmer’s Market on George Street
- Locally Sourced Products
- Plant Forward Menu Options
- City Bistro 100% Post Consumer

- Dining hall composting
- Zero Waste Events
- Styrofoam free
Work on Campus with Dining Services

Positions Available
- Baristas, Cashiers, Cooks, Food Service Workers, Catering, Marketing Sales Team, Marketing and Sustainability Internships

If you are interested in applying or learning more about employment opportunities, please visit cofc.edu/diningservices or at our main office in Craig Hall!
Orientation Dining Hours of Operation

- Liberty Fresh Food Company
  - 11:30am-1:30pm
- Starbucks
  - 8am-2pm
  - New* Cougar Frappuccino
    • Exclusively available at the Starbucks in Addlestone Library
Dining Services Information Tables

Day 2

- **Lunch at Liberty Fresh Food Company**  
  - 11:30am-1:30pm
- **Organization Fair in The Cistern**  
  - 2pm-3pm
Contact Us!

Craig Hall  843.953.5539
DiningServices@cofc.edu  Cofc.edu/diningservices

Find us on social media for exclusive promos and special event details!

Facebook  Instagram  Twitter  @cofc_dining
Stephen Jones
Manager
Your Official Campus Bookstore

• Address
  160 Calhoun Street, Lightsey Center
  Between Berry Hall & the Francis Marion Hotel

• Hours
  7:45am-5:30pm Monday-Friday
  9:00-5:30 Saturday
  12:00-5:30 Sunday

• We’re Open 24/7 Online   cofc.bncollege.com
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Frequently Asked Questions

• When should I order my textbooks? Should I wait until classes start?
  – Buying or renting your textbooks as soon as you get your course schedule ensures that you get the best price.

• What is the difference between a “required package” and a “package component”? Do I need to buy both?
  – You do not need to buy both! The package components make up the required package. If you are unsure please check with a bookseller.

• Can I highlight and take notes in my textbook rental?
  – Yes, write in them and highlight as usual!

• What if I drop a class?
  – We’ll refund your textbook purchase during the first week of class – you have 30 days with proof of a schedule change.
Frequently Asked Questions

• What if I forget when my textbook rental is due?
  – You won’t! We will send you an email reminder and mobile app alert when they’re due back.

• Can I use my Financial Aid as a method of payment?
  – Yes! We accept financial aid as a method of payment both in store and online. You’ll just need to provide your student ID number.

• If I decide I want to keep my rental book, can I buy it?
  – Yes! At the end of term you will have the option to purchase and keep your rental book.

• What about school supplies, spirit wear, and regular books?
  – We have all required school and lab supplies.
  – Constantly rotating Cougar Pride gear – something new every day.
  – As a B&N Bookstore, we have a large selection of general reading books, magazines, and more!
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in the Lightsey Center
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